

Notes about this inspection report

- **Schedule A** outlines the work needed to comply with the law.
- **Schedule B** lists recommendations of good practice that I hope you will implement.
- **Items in bold require your immediate attention**
- You may do works other than those specified in the report but these must achieve the same minimum standard or objective.
- This report only covers the areas inspected as they were found at the time of the inspection, however it should be noted that this is not an exhaustive report covering all legislation relevant to the company's undertakings as this would not be possible given the time period spent on the premises.
- After the inspection an assessment will be made of the risks associated with your business using a standard format set out by the Food Standards Agency. This assessment will be used to decide when the next inspection should be carried out.
- Under the Freedom of Information Act 2000, a copy of this and any previous report relevant to this premises, may be requested by any person or organisation.



Name of Business:	United Co-operatives Ltd
Address:	7- 8 Morley Road, Burntwood, Staffs, WS7 9AZ
Date of Inspection:	3 February 2010
Type of Premises:	Retail Supermarket
Areas Inspected:	All Areas
Records/Documents Inspected:	Food Policy & Operations Manual Induction Training Team Book Pest Control Arrangements Duty of Care Documents
Samples Taken:	None Taken at the time of the Inspection

Purpose of Inspection

The purpose of the inspection was to help you comply with the following legislation:-
<ul style="list-style-type: none"> • Food Hygiene (England) Regulations 2006 • Regulation (EC) No. 852/2004 Hygiene of Foodstuffs • Food Safety Act 1990 • The General Food Regulations 2004 • Health and Safety at Work etc. Act 1974 • Health and Safety Regulations made under the above Act

Overview

I was generally pleased to see that there have been improvements to the rear storage areas of the premises since the last inspection. However, there a number of matters that require your attention particularly with regards to managing and maintaining your walk in chillers, and freezer units at the premises.

Schedule A – Legal Requirements

Items in bold require your immediate attention

No.	Item	✓
1.	<u>Cross-contamination</u> Repair or replace the flooring in the 'walk in dairy chiller' and 'walk in chiller' which are very rusty and cannot be cleaned effectively. Provide a flooring which is smooth, impervious and easy to clean.	



Schedule A – Legal Requirements (Continued)

No.	Item	✓
2.	<p><u>Cross-contamination (continued)</u> The bakery fridge is leaking externally, with a temporary repair causing a slips and trip hazard. The external cover is also missing. Currently the water is caught in a catchment tray on the floor. Carry out works as necessary to repair the bakery fridge and remove the slips and trips hazard.</p>	
3.	<p>The main ‘back up freezer’ has a large build up of ice on food products in cages and on the floor of the freezer. This unit needs defrosting and a thorough clean. Where necessary, the food should be properly disposed of using a suitable contractor. I understand the leaking motor unit has been repaired.</p>	
4.	<p>Defrost the ice cream freezer at the entrance to the store on the right hand side.</p>	
5.	<p><u>Health & Safety</u> A number of ‘potholes’ have appeared in the newly laid shop flooring. This represents a trip and slips hazard to customers using the premises. This must be rectified with immediate effect. Please refer to the Fit-3 information pack I left with you during my inspection.</p>	

Schedule B - Recommendations

No.	Item	✓
1.	<p><u>Management</u> There were a large number of cigarette butts on the floor by the back delivery doors to the store. I recommend to the company that they install a wall mounted stainless steel ash tray. Further information can be obtained from the internet regarding various manufacturers of stainless steel ash trays.</p>	
2.	<p>Officers from this department take seriously the dropping of litter and may monitor the area from time to time, offenders can be subject to a fine on each occasion.</p>	
3.	<p>This Council work with the local NHS PCT services regarding smoking cessation and support for staff who smoke. The service is offered free of charge. For further information please telephone the help line 0800 169 0169</p>	
4.	<p>I recommend that a member of staff is made responsible for tidying this area on a regular basis to reduce general litter at the back of your food premises.</p>	



Smoking Legislation

I would like to take this opportunity to make you aware that virtually all workplaces and enclosed public places should be smoke free. This means that neither you, nor your employees, nor any other person, may smoke on your premises once the law is in force. For further information you can register to receive guidelines and other updates from the Smokefree England website at smokefreeengland.co.uk or by calling the Smokefree England Information Line on freephone 0800 169 1697. Otherwise contact the Council on 01543 308725 for more information.

For information on local stop smoking courses call the NHS Smoking Helpline on 0800 169 0169 and speak to a specialist adviser. Lines are open everyday from 7am to 11pm or call the South Staffordshire NHS Primary Care Trust on 0800 043 4304

Waste- Your Duty Of Care

Lichfield District Council had over 600 incidents of fly-tipping in the last year. We are trying to reduce these incidents by cutting out the waste available to fly-tippers. As a business you have a duty to ensure that any waste you produce is handled safely and within the law. This is your 'duty of care'. Duty of care is a chain of responsibility for waste from the point of production to the point of disposal or recycling; this chain is recorded and is traceable in the event of an investigation.

Under your duty of care you must:

- store waste safely and securely;
- ensure your waste is only handled or dealt with by people or businesses that are authorised to do so;
- fill in and sign a transfer note for your waste; and
- keep waste transfer notes for all waste that you transfer or receive for at least **two** years.

Environmental Health will be undertaking inspections, stop and searches and investigations into incidents of fly-tipping to ensure that all businesses comply with their duty of care.

I thank you in anticipation of your co-operation. If you would like any further information or advice please contact Environmental Health on **01543 308999**.

ratemyplace – Food Safety Star Rating Scheme

The **ratemyplace** - Food Safety Star Rating Scheme is a partnership between 8 Local Authorities in Staffordshire and shows how well businesses are run in accordance with their legal obligations under food law and where improvements in food safety are possible.

The more stars that are awarded the better the premises are in terms of legal compliance and standards of hygiene. The highest score that can be awarded is five stars and the lowest is zero stars.

Through the commitment by partner Council's in Staffordshire to a transparent enforcement approach, the ratemyplace scheme will enable consumers to access information which is held about food premises registered with their Local Authorities. This is supported by the freedom of information legislation ([Freedom of Information Act 2000](#)) which makes it easier for members of the public to obtain information held by Councils.

The scheme is accessible through the **ratemyplace** web site – www.ratemyplace.org.uk or links from individual Council's websites. Businesses may also display a **ratemyplace** star rating certificate containing information about the inspection and the amount of stars awarded.

If you wish you can e-mail within 2 weeks of the inspection, an image of the business in .jpg format. This should be sent to food.safety@lichfielddc.gov.uk . The image should represent the business and can be either:- a view of the front of the premises; an internal view; a logo; or can be a well known dish. Under no circumstances should people be in any of the images. The Council reserve the right not to include the image on the website. If you would like a copy of the Policy Document which outlines the scheme in more detail please visit www.ratemyplace.org.uk.