

Notes about this inspection report

- **Schedule A** outlines the work needed to comply with the law.
- **Schedule B** lists recommendations of good practice that I hope you will implement.
- **Items in bold require your immediate attention**
- You may do works other than those specified in the report but these must achieve the same minimum standard or objective.
- This report only covers the areas inspected as they were found at the time of the inspection, however it should be noted that this is not an exhaustive report covering all legislation relevant to the company's undertakings as this would not be possible given the time period spent on the premises.
- After the inspection an assessment will be made of the risks associated with your business using a standard format set out by the Food Standards Agency. This assessment will be used to decide when the next inspection should be carried out.
- Under the Freedom of Information Act 2000, a copy of this and any previous report relevant to this premises, may be requested by any person or organisation.



Name of Business:	Victoria Inn
Address:	158 Ironstone Road, Burntwood, Staffs, WS7 1LY
Date of Inspection:	4 February 2010
Type of Premises:	Public House & Restaurant
Areas Inspected:	All Areas
Records/Documents Inspected:	Safer Food Better Business Food Policy
Samples Taken:	None taken at the time of the inspection

Purpose of Inspection

<p>The purpose of the inspection was to help you comply with the following legislation:-</p> <ul style="list-style-type: none"> • Food Hygiene (England) Regulations 2006 • Regulation (EC) No. 853/2004 Hygiene of Foodstuffs • Food Safety Act 1990 • The General Food Regulations 2004 • Health and Safety at Work etc. Act 1974 • Health and Safety Regulations made under the above Act
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Overview

<p>I was generally pleased to see that there have been improvements since the last inspection. This essentially means that your business is slightly above average when compared to similar enterprises. However, there a number of matters that require your attention.</p>
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Schedule A – Legal Requirements

Items in bold require your immediate attention

No.	Item	✓
1.	<p><u>Management</u> Your business is required to have proper arrangements for the collection of cooking oil. Collections can only be carried out by a person legally authorised to do so. Each time your waste is collected you must receive a waste transfer note. This demonstrates to the Inspecting Officer that your waste is being disposed of by a person legally authorised to do so and is being disposed of to an authorised site. If you take your used oil to 'Bookers Ltd' returns as a central collection point for customers they should at least provide a receipt as evidence of correct disposal.</p>	

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Schedule A – Legal Requirements (Continued)

No.	Item	✓
2.	<p><u>Management</u> As discussed, complete the staff training records in your Safer Food Better Business food policy, and maintain the daily diary for the for the policy to be effective which should be reviewed on a monthly basis concerning any issues raised.</p>	
3.	<p><u>Cleaning</u> Clean the following items and maintain them in a clean condition:-</p> <ul style="list-style-type: none">➤ The light diffusers in the kitchen free from insect bodies➤ The refrigerator shelves and refrigerator seals	



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Schedule B – Recommendations

No.	Item	✓
1.	<u>Management</u> I recommend that you consider a pest control contract with a reputable pest control company.	
2.	I recommend that you consider purchasing suitable fly chains for the opening kitchen door in the warmer weather. This will reduce flying insects entering the premises. Further information can be sought from the internet regarding a supplier of pest control products.	
3.	The ultra violet light should be kept on when you are catering in the week.	
4.	<u>Cleaning</u> The rear area between the bar and the kitchen is being used as a storage area for bottled goods at the premises. Although there is no public access to this area I recommend that the area is kept clean and tidy with proper egress & access to the pantry and kitchen.	
5.	<u>Chilling</u> I recommend that you set up a date labelling system for foods stored in the refrigerators to assist with stock control.	
6.	<u>Cross Contamination</u> I recommend that you consider using a sanitiser on the beer taps and nozzles, soft drink dispensing heads, ice scoop and spirit optics.	



Smoking Legislation

I would like to take this opportunity to make you aware that virtually all workplaces and enclosed public places should be smoke free. This means that neither you, nor your employees, nor any other person, may smoke on your premises once the law is in force. For further information you can register to receive guidelines and other updates from the Smokefree England website at smokefreeengland.co.uk or by calling the Smokefree England Information Line on freephone 0800 169 1697. Otherwise contact the Council on 01543 308725 for more information.

For information on local stop smoking courses call the NHS Smoking Helpline on 0800 169 0169 and speak to a specialist adviser. Lines are open everyday from 7am to 11pm or call the South Staffordshire NHS Primary Care Trust on 0800 043 4304

Waste- Your Duty Of Care

Lichfield District Council had over 600 incidents of fly-tipping in the last year. We are trying to reduce these incidents by cutting out the waste available to fly-tippers. As a business you have a duty to ensure that any waste you produce is handled safely and within the law. This is your 'duty of care'. Duty of care is a chain of responsibility for waste from the point of production to the point of disposal or recycling; this chain is recorded and is traceable in the event of an investigation.

Under your duty of care you must:

- store waste safely and securely;
- ensure your waste is only handled or dealt with by people or businesses that are authorised to do so;
- fill in and sign a transfer note for your waste; and
- keep waste transfer notes for all waste that you transfer or receive for at least **two** years.

Environmental Health will be undertaking inspections, stop and searches and investigations into incidents of fly-tipping to ensure that all businesses comply with their duty of care.

I thank you in anticipation of your co-operation. If you would like any further information or advice please contact Environmental Health on **01543 308999**.

ratemyplace – Food Safety Star Rating Scheme

The **ratemyplace** - Food Safety Star Rating Scheme is a partnership between 8 Local Authorities in Staffordshire and shows how well businesses are run in accordance with their legal obligations under food law and where improvements in food safety are possible.

The more stars that are awarded the better the premises are in terms of legal compliance and standards of hygiene. The highest score that can be awarded is five stars and the lowest is zero stars.

Through the commitment by partner Council's in Staffordshire to a transparent enforcement approach, the ratemyplace scheme will enable consumers to access information which is held about food premises registered with their Local Authorities. This is supported by the freedom of information legislation ([Freedom of Information Act 2000](#)) which makes it easier for members of the public to obtain information held by Councils.

The scheme is accessible through the **ratemyplace** web site – www.ratemyplace.org.uk or links from individual Council's websites. Businesses may also display a **ratemyplace** star rating certificate containing information about the inspection and the amount of stars awarded.

If you wish you can e-mail within 2 weeks of the inspection, an image of the business in .jpg format. This should be sent to food.safety@lichfielddc.gov.uk. The image should represent the business and can be either:- a view of the front of the premises; an internal view; a logo; or can be a well known dish. Under no circumstances should people be in any of the images. The Council reserve the right not to include the image on the website. If you would like a copy of the Policy Document which outlines the scheme in more detail please visit www.ratemyplace.org.uk.